



National Online Self- Exclusion Scheme (NOSES)

Gibraltar eSummit Workshop

23 March 2017

Background

Self-Exclusion

Self-exclusion is an important **harm minimisation tool** for those who have recognised that they have a problem with their gambling and want to protect themselves. Currently, if an individual wishes to self-exclude entirely from gambling they need to do so separately with each remote operator they might gamble with.

The **National Online Self-Exclusion Scheme (NOSES)** will allow the self-exclusion from operators licenced by the British Gambling Commission (BGC). This covers **both account access / gambling and receipt of marketing**

Remote operators must **currently offer Self-Exclusion to their customers** under the code of practice (LCCP)

Amendments were made to social responsibility provisions in the LCCP were made in February 2015. This included under Code provision SR3.5.5 specific reference for **all remote operators to participate in a national multi-operator self-exclusion scheme (NOSES)**.

What happened next?

The NOSES Project

In May 2015 the BGC published a **briefing paper** setting out the purpose for the scheme and began a process to design a solution

In February 2016, the UKGC asked the **Remote Gambling Association** (RGA) to lead on the setup of NOSES)

The NOSES project was established in **August 2016**, driven by the RGA and **13** of its members

Scoping and detailed design work has been completed and the scheme now moves into implementation phase that will involve wider engagement and communication with the operators

Mission statement and strategic objectives

NOSES Mission Statement

Delivering a centralised national self-exclusion process for UK consumers on behalf of all UK licensed online gambling operators

Strategic Objectives

1

To provide a positive experience for problem gamblers

2

To provide an executable and manageable design for all operators

3

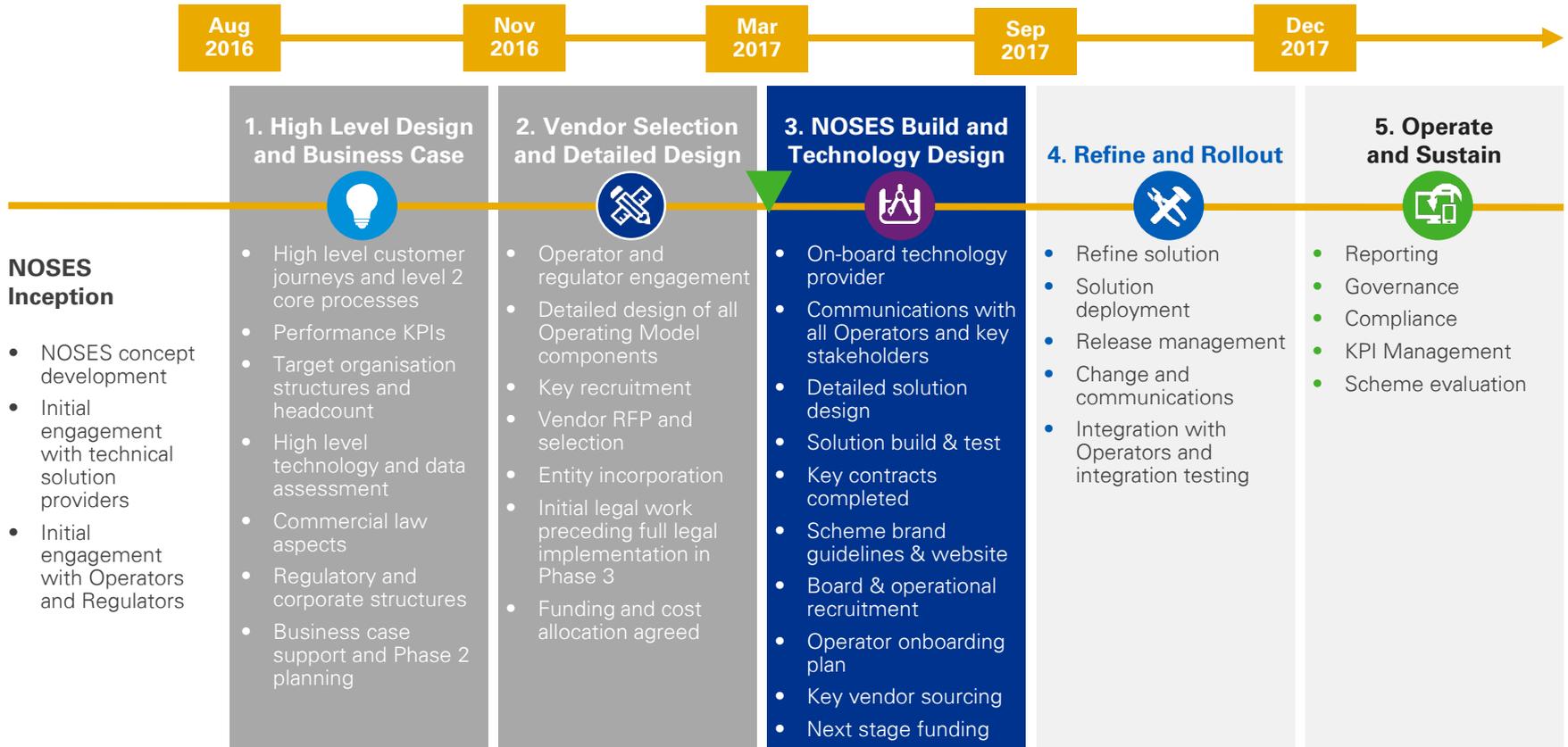
To cover all of the UK online gambling market

4

To be the trusted and credible industry solution

Project overview

The high level design phase and the detailed design elements of the NOSES scheme have been completed. We are now moving into NOSES scheme build and technology design with the go-live date still targeted before the end of 2017.



Industry engagement to date

A broad range of organisations have been actively engaged so their input can be included in the end solution

Industry bodies

Regulator (BGC)

RGSB

Gambleaware

Gamcare

Senet Group

Overseas schemes

Spanish regulator

Danish regulator

New Jersey regulator

Operator community

RGA

RGA member operators through the Steering Group

Betway

Ladbrokes Coral

Bet365

Tombola

PaddyPower Betfair

Sky Betting and Gaming

Gamesys

Microgaming

Playtech

William Hill

Amaya

888

Camelot

Key impacts for operators?

License requirement

Technical
integration



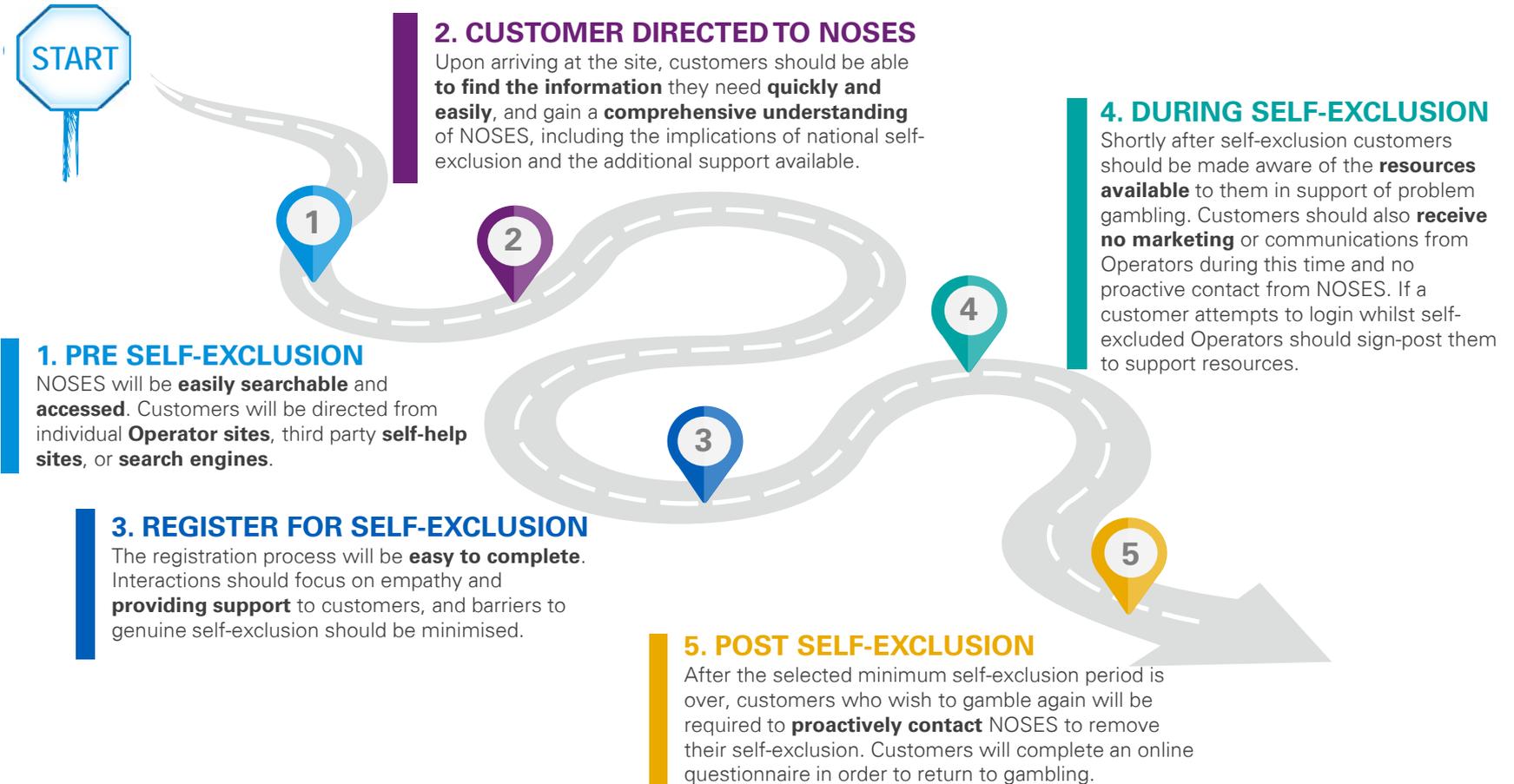
Cost

Likely
change to
customer
facing terms
& conditions



Legal
agreement
with
NOSES

How will it work for customers?



What to expect next?



Key recruitment and operational setup for the scheme



New scheme brand



Operator 'on boarding' and integration guidance



Proactive communication with all remote operators licenced by BGC



Q&A